

# Accessibility Statement: Website, Programs, & Volunteering

Cards2Warriors, Org. Inc., (herein referred to as Cards2Warriors), is a federally registered, 501c3 non-profit organization, that is run by an incredible group of remote working individuals, and a volunteer run organization.

Cards2Warriors, Org. Inc. is a Florida 501(c)(3) tax-exempt corporation as recognized by the Internal Revenue Service. Our Federal ID number is: #85-2622373

### WEBSITE ACCESSIBILITY

Cards2Warriors makes our website a welcoming and accessible place for everyone. Our community is so diverse, and we know that having an easy to use website interface is crucial to our community. As part of these efforts, we follow the <u>Web Accessibility Initiative</u> guidelines and strive to have a user interface that is friendly to everyone. We also review our site regularly and may make changes to continue to make it more user-friendly.

We know that our website won't be legible for everyone though, so in the meantime, if you experience any issues navigating our website, have any suggestions about improving its usability, please email us at <u>hi@cards2warriors.org</u>.

### PROGRAM ACCESSIBILITY

Our nonprofit was started with the idea that a card can truly change someone's day, a physical, snail mail card, letting someone know that they're not alone. We also know that this is an incredible way to convey a message of support that is more personal than an e-mail.

• Happy Mail Program: When artists in the illness community design cards for us to send in our Happy Mail program, where we mail out a card quarterly e-mailed to our program database, we strive to make sure that the fonts used for the text are clear, with a level of contrast between the text and the text background to help people read it.

We also work to have cards that have designs that are bright, colorful, that have designs that can brighten someone's day just by looking at them, even if they don't read the message inside. Sometimes we have sponsors who donate things to go inside these cards as well, stickers, tea, seed packets, recipe cards to name a few. After we mail out our Happy Mail cards, we then e-mail out a digital version of that card to those receiving it, then later we upload the card digitally to view on our website.



## Accessibility Statement: Website, Programs, & Volunteering continued...

- Warrior Card Swap: The heart of our organization is this program, where warriors all over the world sign up to be paired up with someone each month to mail cards back and forth to. People buy or hand make cards and mail them to their monthly match. Many friendships have been formed through this program. Participants select upon creating their account to have a digital version of the card mailed as well, or request a video card.
- Warriors in Crisis Program: People sign up to be a part of this short term program for so
  many reasons, they may be going into the hospital, they may have just received a
  diagnosis, they may be having a really rough period in their health and just need a boost.
  When people sign up for this program, they are not always at home and able to receive a
  physical card. We also understand that not everyone is able to enjoy a physical card, for
  a million reasons, not just health related, we have warriors who have housing instability,
  and so mailing them a card isn't practical knowing they may not receive it.

To try and navigate this, we use the App Verbina, who has donated an account to us so we can send video cards. These cards are created by warriors in our community who have volunteered to make them for those who request those. The application is widely used in the healthcare community for being HIPPA compliant, and is an easy to use interface. For those who request a video card, we would create an account for them that they'd use to access the video cards made for them.

#### VOLUNTEERING ACCESSIBILITY

No one who wants to volunteer should ever be denied the ability to do so based on their health, and unfortunately, organizations lose incredible people all of the time due to not being able to be flexible with a person navigating a health condition, or one that involves a family member. All of our volunteers are either illness warriors, a caregiver, a close family member of someone with a health condition, or a health care worker. To say we totally get the need for flexibility is an understatement.

It has been scientifically proven through various studies on mental health, that helping other people, and caring about organization and its mission can help people feel happier. For many of us, volunteering our skills that we can do, even if there are so many things we can't, helps give our lives another level of meaning on the hard days.

If there is something you love to do, and would enjoy volunteering some of your time, even just once, to our organization, reach out and let's see what we can do. If you ever can't do something or need extra time on something you were working on while volunteering with us, all you need to do is let us know.

If you have any questions feel free to reach out, e-mail <u>vols@cards2warriors.org</u> or feel free to give us a call and leave us a voicemail, 407-259-4954, and we'll get back to you within a week either way.